



**DECEMBER 2023**

**2023 PROPERTY TAX PAYMENT DEADLINE**

THE FINAL DATE FOR 2023 PROPERTY TAX PAYMENTS IS **DECEMBER 31<sup>st</sup>**.

Online payments must be made on or before December 31<sup>st</sup>. Cheques must be post marked on or before December 31<sup>st</sup>. All in-person payments must be made in the office by close of business on **December 22<sup>nd</sup>**.

**NEW WATER RATES NOW IN EFFECT:**

- Increase in water consumption rates for over minimum usage. Minimum consumption rates remain unchanged. Infrastructure fees remain unchanged.
- Water turn on and off fees have increased to \$75 each.
- Increase in sewer rates for those it pertains to.

**GARBAGE AND RECYCLING REMINDERS**

**Garbage Collection: MONDAY, DECEMBER 11 & SATURDAY, DECEMBER 23**  
**Recycling: THURSDAY, DECEMBER 14 & 28**

- On collection day, carts should be placed on Village right-of-way approx. 3' off roadway & out of snow clearing path. Clean snow/ice off the lid.
- To not interfere with snow removal operations or sight line issues for drivers, carts must be moved back on to homeowner's property by end of collection day.
- Homeowner is responsible for loss or damage to cart.  
*Please see the attached 2024 calendar, including changes to Recycle day.*

**STORAGE & SNOW REMOVAL**

Your Village crew relies on your support so snow removal operations can be completed effectively & efficiently. Please:

- Avoid parking vehicles & storing vehicles, boats, trailers, etc. on streets & Village easements;
- When shovelling snow do not pile around fire hydrants & keep your snow on your property. Ensure snow storage does not impede safe sight lines for pedestrians & motorists. Residents & contractors who remove snow within private property must store that snow on that private yard & not on any Village property or any other private property; and
- No person, unless engaged by the Village, may conduct snow removal operations on Village streets or any other Village property.

*Bylaw Enforcement steps will be undertaken as needed.*

**CREDIT CARD PAYMENT**

The Village is now offering credit card payments (ONLINE ONLY) through *PaySimple.ca*. For more information or to make a payment visit our website at <https://buenavista.ca/information/paying-for-taxes-or-utilities/>

**\*\* ALL NEW CUSTOMER PORTAL \*\* Beginning January 2024**

The *Customer Portal* provides residents the ability to view their Tax & Utility notices, receipts, current balances & Village communications. No more missed emails or misplaced paper copies. For your convenience, you can log on any time to view a notice or check your account balance.

All residents who are currently signed up for email notices will automatically be signed up for this exciting new program. Watch for an email with more information & instructions coming soon. If you currently receive regular mailed notices & would like to sign up for this, please complete an Authorization Form by visiting the office or emailing [admin@buenavista.ca](mailto:admin@buenavista.ca).



**OFFICE STAFF**

Krista Manz  
Melissa Pollock  
Karen Guillemin

**PUBLIC WORKS STAFF**

Joel Neudeck  
Catrina Neudeck  
Damon Warawa

**COUNCIL**

Mayor Gary McLennan  
Cllr Chris Duke  
Cllr Michael Ziglo  
Cllr Philip Thompson  
Cllr Steven Schultz

**OFFICE HOURS**

Monday – Friday  
9:00am – 12 noon  
(Closed 12– 1 pm)  
1:00pm – 5:00pm

Tel # 306-729-4385

[admin@buenavista.ca](mailto:admin@buenavista.ca)

**Emergency 306-729-3239**

**OFFICE CLOSED:**  
Christmas break:  
Dec 25 to Jan 1 inclusive



**December 9, 12:30 – 3 pm:**  
Senior Christmas Cheer Package Delivery. Singers to meet at United Church. Call Carol at 306-737-2710 for info.

**December 10, 7 pm:**  
Community Caroling at Memorial Hall.

**December 31:** 2023 Property Tax payment deadline.

**January 6, 2024:** Parks & Rec Winter Carnival @ Dobson Park