

Welcome

BACK

SPRING/SUMMER 2024

WELCOME BACK TO OUR SUMMER RESIDENTS!

Attached is pertinent information and a few Village highlights since you left last fall.

ATTACHING YOUR WATER METER

Please take note of the arrow on your water meter and attach it with the arrow pointing into the house - with the flow of the water. If in doubt, note the reading before you attach it and check it a bit later to ensure numbers are increasing vs decreasing.

WATER BILLING CHANGES

Changes to the water rates since fall 2023:

- Water turn on or turn off fees have increased to \$75.00.
- There is an increase in over minimum water consumption rates.
- Regular minimum consumption rates remain unchanged.
- Infrastructure fees remain unchanged.
- o *NOTE full infrastructure charges are levied even if serviced for only a portion of the month while water usage rates are pro-rated to total days used.*

OUTDOOR WATER USAGE CHANGES

As per Bylaw No. 4/23, Standard Watering Restrictions run May 1st—October 31st. On days you are permitted to water, only do so between hours of 6:00 am - 9:00 am OR 6:00 pm - 9:00 pm. No watering is permitted on 'Waterless Wednesdays'.

	Mon	Tue	Wed	Thur	Fri	Sat	Sun
ODD HOUSE #'S	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>
EVEN HOUSE #'S	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>	<input checked="" type="checkbox"/>	<input type="checkbox"/>

ENSURE YOU FOLLOW YOUR WATERING DAYS!



OFFICE STAFF

Melissa Pollock
Karen Guillemín

PUBLIC WORKS STAFF

Joel Neudeck
Catrina Neudeck
Damon Warawa

COUNCIL

Mayor Gary McLennan
Councillor Chris Duke
Councillor Michael Ziglo
Councillor Philip Thompson
Councillor Steven Schultz

OFFICE HOURS

Monday – Friday
9:00am – 12 noon
(Closed 12– 1 pm)
1:00pm – 5:00pm

Tel # 306-729-4385
admin@buenavista.ca

Emergency 306-729-3239

CUSTOMER PORTAL NOW AVAILABLE

Customer Portal provides residents the ability to view their Tax & Utility notices, receipts, current balances & Village communications on-line. You can log on any time at <https://buenavista.munisoft.ca> to check your accounts and communications.

All residents currently signed up for email notices have automatically be enrolled. If you haven't completed your set up, please follow the steps in the email sent from our office on January 8 to access your accounts. If you currently receive regular post-mailed notices and would like **Customer Portal**, please submit a completed Authorization Form by visiting the office or emailing admin@buenavista.ca.

Village of Buena Vista

Hello
Mr. & Mrs. Homeowner

- Dashboard
- NEWSLETTER - JAN 2024
- Documents
- Contact Info
- My Login
- Logout

Dashboard

Property Taxes Summary

Roll Number	Current	Arrears	Total Taxes	Interest	Total Owning
0000583 0000	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00
Overall Totals	\$0.00	\$0.00	\$0.00	\$0.00	\$0.00

• Discounts may apply; refer to your Tax Notices for more information.

Utilities Summary

Account Number	Current	Arrears	Interest	Total Owning
0000585 0000	\$0.00	\$0.00	\$0.00	\$0.00
Overall Totals	\$0.00	\$0.00	\$0.00	\$0.00

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Dates to Remember

- May 1: First day eligible for water turn-ons
- May 1: Standard Watering Restrictions begin
- Sept 30: Final day for water turn-offs.
- October 31: Standard watering restrictions end

NEW! CREDIT CARD PAYMENTS NOW AVAILABLE!

The Village is pleased to offer payments via credit card! This service is available through PaySimply.ca, a secure, third-party Canadian payment provider. Follow the prompts at <https://www.paysimply.ca/>. Search for "Buena Vista". All fees for this service are paid to PaySimply – the Village of Buena Vista does not retain any portion of the fee. You will be notified of the fee amount prior to the payment being processed. You will also receive email confirmation of your transaction including fees paid. More details can be found on our website or Facebook page.



DOG LICENSING CHANGES



All new Bylaw 01/24 Animal Control Bylaw has been adopted. Lifetime licenses are due for all dogs. These replace annual licenses and are \$25.00 with proof of spay/neuter or \$50.00 without. However, if your dog is licensed elsewhere:

"Seasonal residents who own a dog that is registered in another municipality shall provide registration information to the Village Office for identification purposes. Dogs not registered elsewhere shall purchase a license as provided for in this bylaw."

NEW WEBSITE COMING!

Please note our website is currently not being updated as we are in the process of establishing a new, refreshed site. Facebook updates are continuing. Feel free to contact the office for documents you are looking for but can't locate.

REGINA BEACH LANDFILL SUMMER HOURS

Per Regina Beach website, please note the summer landfill hours in effect April 16 through October 15 are:

- OPEN: 10 am to 4 pm (last load at 3:45 pm), Friday, Saturday, Sunday and Monday.
- CLOSED: Tuesday, Wednesday and Thursday.

BEFORE FALL REMINDER - WATER DISCONNECTIONS

Here are a few reminders regarding summer water services:

1. It is your responsibility to call the office with minimum 48 hours notice to arrange your water turn off, PRIOR TO SEPTEMBER 30. Any extensions will require the homeowner's written acceptance of all risks associated with delayed turn off. Please call the office versus emailing us to book your turn off appointment. There are several clarifications that are easier to answer via phone call conversation.
2. Maintenance of your water meter is your responsibility. Please ensure you have disconnected it prior to blowing out any of your private lines to prevent damage to the meter.
3. Ensure the water meter is either completely drained or not allowed to freeze over the winter months. Any damage to the water meter from not winterizing it properly will delay turn on next spring. As well, all costs to repair or replace the meter will be your responsibility.
4. If you remove your water meter from the village, you must supply us with your final water meter reading via phone or email. Failure to do so will require us to charge an ESTIMATED reading that could result in inaccurate billing.
5. Remember to pay your final bill in full or your water will not be turned back on next spring until all arrears and interest charges have been paid.

DID YOU KNOW....?

Leaving recycling or garbage bins rolled out not only impedes roadway work but can cause dangerous sight line issues. It also costs us money! Every bin tip, even if the bin is empty, is tallied by Loraas and charged to the Village. Please only put bins out as needed. If you have room to wait until the next pick up, please do so to prevent unnecessary tipping fees. Pull bins back once emptied. At the end of the season, please pull the bins far back into your property to prevent unauthorized use.

