

THE GIFT OF FEEDBACK

What is Feedback?

Feedback is a gift – a thoughtful expression of insight, experience or perspective, offered to help improve a process or service. Whether it's a thank you, a concern or a suggestion, feedback helps shape better decisions & stronger outcomes.

Why Feedback Matters

- Builds trust – open communication fosters transparency & accountability
- Improves services – real-world experiences highlight what's working – and what's not
- Empowers people – residents feel heard & valued
- Shapes Policy – feedback can directly influence the direction of bylaws, services & policies

Your Voice Helps Shape Our Future

Feedback isn't just welcome – it's essential. Whether you're a resident, ratepayer, staff member or visitor, these insights can help build a better, fairer, & more responsive local government.

If you have something to share? Drop us an email, phone call or stop by the office – we're listening!

Always Improving

Local government is never "finished". There's always work to be done & improvements that can be made.

We're committed to consistently reviewing how we operate, listening to feedback & making changes where they're needed.