



INTRODUCING VOYENT ALERT!

We are pleased to announce the launch of the new Voyent Alert! notification service for the Village of Buena Vista.

Voyent Alert! is a multipurpose notification service that will be used to communicate important information to our residents.

Notifications will be sent for critical events like fire, flood, water breaks, as well as day-to-day communications such as road advisories, water disruptions, garbage/recycling disruptions, and events etc.

We encourage you to register to receive these important alerts. Alerts can be received on the VoyentAlert! app, or by email, text message or phone call.

Get the Voyent Alert app at the App store or Google Play

For email, sms or phone registration get started here:

<https://ca.voyent-alert.com/vras/client.html#!/registration>

For more information, please visit our website at www.buenavista.ca/communications/

Voyent Alert! has the option to send phone calls to a land line and we want to ensure all residents, even those who do not have the capability of using electronic devices, to sign up. Therefore, we encourage those to visit us at the Village Office so we can help you get registered.

Please encourage your family, friends & neighbours to register!



Residents have been asking and we have been listening!

Starting **FEBRUARY 1, 2025**, the Village will begin accepting e-Transfers for bill payments.

Please watch our website and Facebook page for more information.

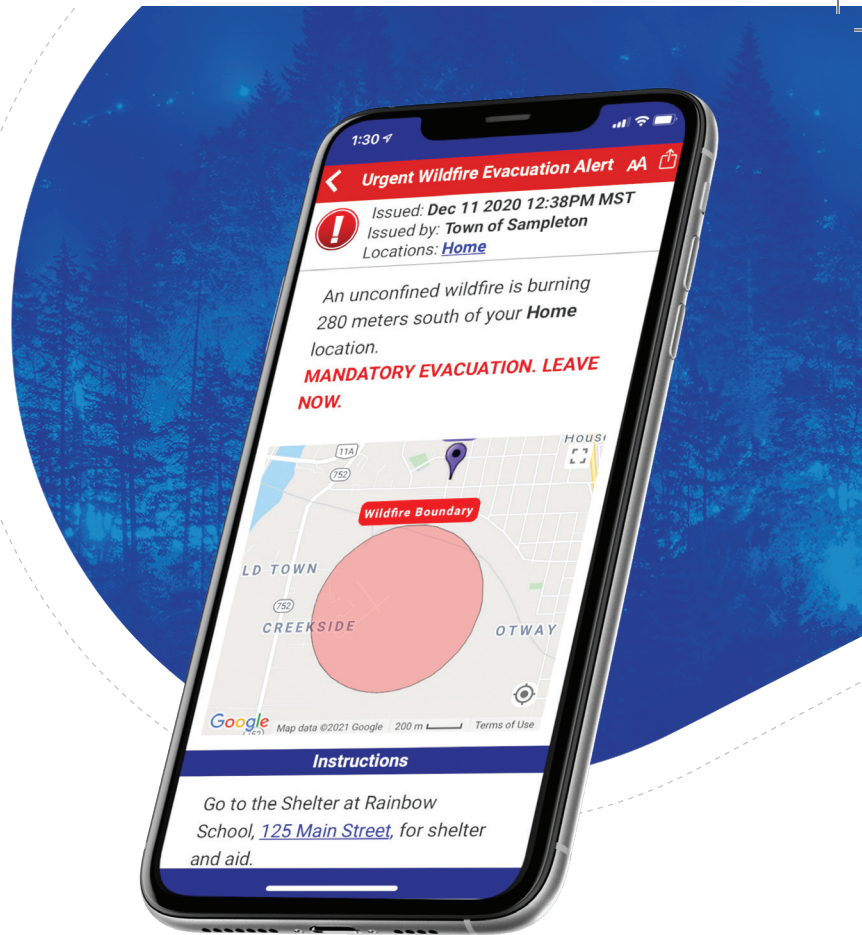


REGISTER FOR FREE TODAY

WHAT IS VOYENT ALERT!?

Voyent Alert! Is a multi-purpose communication service provided by the Village of Buena Vista to keep you informed of critical events like fires or floods as well as day-to-day communications such as road maintenance and closures, water advisories, etc.

NOTIFICATION SERVICE



WHAT CAN YOU EXPECT

PERSONALIZED COMMUNICATIONS

Voyent Alert! provides informative communications. Critical information such as the distance and direction from an incident, and preferred evacuation routes from your followed locations may be provided.

FOLLOW MULTIPLE LOCATIONS

Voyent Alert! allows you to create and follow multiple locations such as "Kids School" or "Mom's House". Any event or communication related to your followed locations will be forwarded to you along your preferred communication channel.

COMMUNICATIONS YOUR WAY

Receive alerts over a wide variety of communication channels including mobile apps, text/SMS alerting, email or voice dial. You can register for one or more communication channels.

NO MESSAGE FATIGUE

Smart alerting capabilities ensure that you will only get notified when a communication is relevant to your or one of the locations you are following.

EASY REGISTRATION

Registration for the service is FREE, simple and anonymous.

REGISTER NOW!



MOBILE APP USERS



Download and install the Voyent Alert! app from the Apple App or Google Play stores.



Register online to receive email, voice or text-based alerts at: register.voyent-alert.com